ELO CPAs & Advisors Privacy Policy for SMS Communications

Effective Date: Updated December 1, 2025

At **ELO CPAs & Advisors**, we respect your privacy and are committed to protecting your personal information. This Privacy Policy explains how we collect, use, and safeguard your information when you opt in to receive SMS text messages from us.

Information We Collect

When you provide your mobile number and consent to receive SMS messages, we collect:

- Your phone number
- Your name (if provided)
- · Any information you submit through our forms

How We Use Your Information

We use your mobile number exclusively for:

- · Sending appointment reminders
- Sharing important updates related to our services
- · Providing the information you requested

Your Consent

By submitting your phone number, you agree to receive SMS messages from **ELO CPAs & Advisors**.

- Message Frequency: Varies based on your engagement with our services.
- Message & Data Rates: May apply depending on your carrier.
- Reply **STOP** to opt out at any time.
- Reply **HELP** for assistance.

Data Sharing

We do **not** share, sell, or rent your mobile information to third parties for marketing or promotional purposes.

No mobile information will be shared with third parties/affiliates for marketing/promotional purposes. All the above categories exclude text messaging

originator opt-in data and consent; this information will not be shared with any third parties.

Security

We implement reasonable safeguards to protect your information from unauthorized access, disclosure, or misuse.

Your Rights

You may:

- Opt out of SMS messages at any time by replying **STOP**.
- Request more information by replying **HELP** or contacting us directly.

Contact Us

If you have questions about this Privacy Policy or our SMS practices, please contact us at:



